



Progress Report on Second Year of the Corporate Plan 2015 – 2019

The Corporate Plan 2015 - 2019 was prepared following extensive consultation with a wide range of stakeholders of Dublin City Council. The Plan was adopted by the City Council on 12th January 2015.

The Corporate Plan serves as Dublin City Council's strategic framework for action for the period 2015 -2019. It has been prepared in compliance with the Local Government Act 2001 and the Local Government Reform Act 2014. The Plan also recognises and takes into account a range of existing national and European policies, strategies and plans in relation to programmes and activities which are central to the Goals and Objectives in Dublin City Council's Corporate Plan.

Sub-section(11) (a) of Section 134 of the Local Government Act, 2001 states that "The Manager shall prepare an annual progress report in respect of the local authority's Corporate Plan and such report shall be submitted to the elected Council".

This report sets out the key achievements during 2016 in relation to Dublin City Council's current Corporate Plan. It supplements the system of monthly management reporting which was introduced in 2014 and which the Council is provided with updates on activity on a monthly basis.

The Corporate Plan is the main strategic business document for the operations of the City Council for the 5 year term of the Council. It sets out the core values of the City Council, high level business objectives to be achieved during the 5 year period of the Plan and strategies for the delivery of the objectives. More detailed objectives, strategies and targets are set out in Departmental Operational Plans, which are informed by and deliver on the objectives set out in the Corporate Plan.

The Plan contains 3 central themes, each containing core objectives and supported with strategies to ensure achievement. The themes are (i) The Place to live, (ii) The Place to be, (iii) The Place for Business

Departments have reviewed their Operational Plans for 2016 and a summary of their key achievements is outlined in this Report, categorised under each of the three themes.

In December 2015 the City Council adopted the Local Economic and Community Plan (LECP). The plan identified the key strategic goals that will inform the future local economic and community development of Dublin City. The LECP will therefore become the cornerstone for socio-economic development in the City for the next six years.

The LECP is an integral part of the overall Corporate Plan objectives and is referred to within this Progress Report under "The Place to Live" Goal 7 and "The Place for Business" Goal 1. The objectives and actions of the Corporate Plan reflect and integrate all statutory plans such as the City Development Plan, Housing Strategy, LECP etc.

Mary Pyne
Head of Human Resources and Corporate Services
4th April 2017

The Place to Live

Our citizens are at the core of our key goals. Improving quality of life in a safe environment, ensuring social inclusion, providing an adequate housing supply and developing quality amenities will enhance Dublin as the place to live.

<u>Goal 1</u> <i>To develop a funding and management model to facilitate the delivery of all Housing priorities to 2019</i>	
<u>Objective</u>	<u>Progress</u>
Liaise with Government departments, Approved Housing Bodies, other agencies and the private sector in the development of the financial and management model.	Ongoing discussions with the Department of Housing, Planning, Community and Local Government (DHPCLG), Approved Housing Bodies (AHB's), National Treasury Management Agency (NTMA), Housing Agency and the private sector in the development of a financial and management model.

<u>Goal 2</u> <i>To increase the supply of social housing and improve existing housing stock</i>	
<u>Objective</u>	<u>Progress</u>
Prepare Housing Plan to include both new build and refurbishment	<p><u>Dublin City Council's Social Housing Strategy 2015 – 2020</u></p> <p><u>Acquisition Programme</u> 147 housing units acquired. Acquisition target of 100 units in 2017.</p> <p><u>Construction Programme</u> 40 units completed in 2016 Construction underway at Buttercup (35 units), Charlemont (79 units) and Dolphin House (100 units). These units are due for completion 2017/2018.</p> <p><u>Approval received from DHPCLG to develop schemes at:</u> Bunratty Road (60 units); Cornamona, Ballyfermot (60 units), North King Street (30 units); Infirmary Road (30 units); Belcamp (28 units).</p> <p><u>Development of Lands</u> Work underway on re-developing lands at Oscar Traynor Road/Malahide Road; O'Devaney Gardens; St. Michael's Estate to provide 1,200 homes including 30% social housing.</p> <p><u>Due to Commence 2017</u> Ballyboughal Road (7 units); Phase 2 Priory Hall (26 units); Phase 1 O'Devaney Gardens (56 units).</p> <p><u>Part V Delivery</u> 25 units were acquired in 2016 with a further 38 units to be delivered in 2017.</p>

	<p><u>PPP Bundles Model</u> 2 sites at Ayrfield & Scribblestown will be further developed with a site start in 2018.</p> <p><u>Homeless Alleviation measures</u> The City Council, with the approval of the DHPCLG, initiated a programme for the delivery of rapid build units. 22 of these units were delivered at Poppintree, Ballymun, in 2016. Construction is ongoing on four sites which will deliver an estimated 130 rapid build units in 2017. With work due to commence on a further 3 sites delivering 70 units in 2017 and 66 units on 2 sites in 2018.</p>
<p>Collaborate with Voluntary and Cooperative bodies and the private sector to deliver additional housing to meet housing need</p>	<p>Dublin City Council supported Approved Housing Bodies to deliver 318 units in 2016. This was achieved through acquisitions, leasing and construction using both public and private funding. 237 units are currently under construction with a further 258 units to be delivered in 2017 through an acquisition programme.</p>
<p>Prepare regeneration programme and refurbish and upgrade units in targeted complexes</p>	<p>Regeneration Schemes:</p> <p><u>St Teresas Gardens</u> Tender documentation is currently being prepared with a view to commencing construction of 50 units during 2017.</p> <p><u>Dolphin House</u> Contractor commenced construction of 100 units in November 2016. Design planning underway for Phase 2 of this regeneration project.</p> <p><u>Charlemont Street</u> This scheme is being carried out as a PPP and is scheduled for completion Autumn 2017. The City Council will receive 79 units of social housing in the completed development</p> <p><u>Ballybough Road 2-6</u> Construction scheduled to commence March 2017 on the renovation of 7 units of accommodation.</p> <p><u>Croke Villas / Sackville Avenue</u> Part 8 approval to demolish the 4 blocks of flats at Croke Villas was obtained in October 2016. Plans are now being prepared for the Part 8 process that will allow for the construction of 73 new units of accommodation on this site and also on part of Sackville Avenue. A new boulevard to provide access to Croke Park will also form part of this regeneration programme</p> <p><u>Lr. Dominick Street</u> Part 8 approval to construct 73 units of accommodation at this location was received from the City Council in February 2017. Tender drawings are now being prepared with a view to commencing construction by the end of the year.</p> <p><u>O'Devaney Gardens</u> 2 blocks were demolished in October 2016 and the remaining 2 blocks are scheduled for demolition later this year. The redevelopment of this site will provide 56 units of social housing accommodation.</p>

St Michaels Estate – Site 1B

Preliminary plans are being designed for this site. It is envisaged that approx 52 units of senior citizen accommodation will be constructed under this development.

Proactively manage rent, mortgage and other arrears owed to the Council

The Rents Section has an extensive and early intervention system in place that monitors accounts and notifies tenants whose accounts are in arrears. The section works closely with tenants in arrears to develop realistic payment plans that will help maintain a good payment record. Payments by direct debit and household budget are arranged where possible.

To enhance the service to Council tenants a Customer Online Rents Service will be introduced in 2017 which will allow the tenants to view their rent statement on-line.

Warning letters and statutory Tenancy Warnings are issued where rent related obligations are not being met. 220 Tenancy Warnings issued in 2016. Non compliance may result in proceedings for possession of the tenancy. Tenants are advised of the availability of Debt Relief Notices from the Insolvency Service of Ireland.

In relation to mortgage arrears, it is the policy of Dublin City Council that every effort is made to assist borrowers who encounter difficulties in meeting their mortgage repayments and have in place a Mortgage Arrears Resolution Process – (MARP). The Arrears Support Unit deal specifically with arrears and pre-arrears borrowers in a positive and sympathetic manner. There are a number of alternative repayment arrangements available to mortgage holders who find themselves unable to meet their monthly repayments and who have been involved in the MARP process including

- Capitalisation of arrears
- Interest Only Agreements
- Underpaying Agreements

Payment Plans Agreements and Restructuring of Shared Ownership loans to 100% loan.

Where it is concluded that the mortgage is not sustainable, the following options are available:

- Voluntary surrender
- Voluntary sale
- Mortgage to Rent Scheme (the borrowers becomes tenants of Dublin City Council).

Implement the Traveller Accommodation Plan

Progress on Traveller Accommodation Plan:

Special Needs Adaptation Group Housing Scheme	6
Remediation (pyrite): Group Housing Scheme	1
Rebuild of Houses - Kylemore Grove	3
Rebuild of Houses - Bridgeview	2
Acquisition	2
St Joseph's upgrade	5
Yard Resurfacing	10
ST Margaret's Electrical Upgrade	30
Energy Efficiency Insulation	130
Refurbishment of Bay – Grand Canal	1

	<p><u>Dublin Fire Brigade:</u></p> <p>Fire safety training was delivered to approximately 300 Members of the travelling community, healthcare providers and Dublin City Council staff.</p> <p>74 Site inspections carried out and Smoke detectors and fire blankets were issued to all homes on sites.</p>
<p>Maintain the standard of private rented accommodation through regular inspection</p>	<p>In 2016 the Intensified Inspection Programme was amalgamated with the City Council's programme for the inspection of private rented houses.</p> <p>The Environmental Health Section responds to tenant complaints, undertake proactive inspections and undertake inspections of properties considered for the Rental Accommodation Scheme and under the Housing Assistance Payment scheme.</p> <p>In 2016 Environmental Health Officers inspected 1,751 private rented units and undertook 3,550 inspections. Of the lettings inspected 1,388 were found not to comply with the Housing (Standards for Rented Houses) Regulations 2008 as amended. In all cases where non-compliant lettings were inspected appropriate enforcement action, including legal proceedings, was undertaken. Overall 1,292 enforcement notices were served, 28 prohibition notices served and legal action initiated in 14 cases.</p> <p>Targeted enforcement actions taken by Dublin City Council ensured that landlords of 1,382 non-complaint lettings brought their properties up to standard and into compliance with the legislation.</p> <p>The result of the inspection programme is that significant improvements have been achieved in the quality and standard of private rented accommodation available in Dublin City.</p>
<p>Improve the energy rating of housing units thus reducing the Carbon footprint in the City and reducing fuel poverty</p>	<p><u>Energy Upgrades in Existing Housing Fabric Upgrade Programme:</u></p> <p>Phase 1 of the Fabric Upgrade Programme was completed by Housing Maintenance in 2016. This saw cavity insulation inserted into the walls and attics of a further 894 properties under a project financed by the Department of Housing, Planning Community and Local Government.</p> <p>In all, Housing Maintenance has completed fabric upgrades on 7,299 properties under this phase of the programme since 2013.</p> <p>This has resulted in:</p> <ul style="list-style-type: none"> • Savings of €16.6 million in energy costs • Savings of an estimated 282,000 Mwh in energy use • Average BER improvement from 'F' to 'C3' in the Phase 1 properties • A reduction of 28% in Dublin City Council's residential household CO2 emissions. <p>This means that Dublin City Council exceeded its 2020 target of a 20% reduction in residential household CO2 emissions in 2016.</p> <p><u>Voids:</u></p> <p>The policy of Housing Maintenance is to improve the energy performance of houses and apartments when refurbishing them for re-letting.</p>

	<p>In 2016, 463 properties received energy use upgrades through works such as improved insulation. This improves the property's energy efficiency by an average of 50%.</p> <p><u>Boiler Replacement</u> Approximately 350 boilers were replaced by Housing Maintenance in 2016. More energy efficient boilers typically result in a reduction of 50% in energy usage.</p> <p><u>Conversion of 'Two-into-One' accommodation</u> Conversion of two old bedsit type units into one more modern dwelling saw 48 new units refurbished and let in 2016. These were located in areas such as Thomas Clarke House and St. Bricin's Park. Preparatory, enabling and site works began on a further 96 units which will result in 48 modern units in 2017. All of these result in significant energy efficiencies.</p>
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<p><u>Goal 3</u> <i>To address the needs of people experiencing homelessness and improve housing services</i></p>	
<i>Objective</i>	<i>Progress</i>
<p>Fully implement the objectives of the action plan for Dublin 2014 – 2016 Sustaining the Pathway to Home</p>	<p>The number of adults and children being accommodated by homeless services in the Dublin region increased from 3,915 in December 2015 to 5,258 in December 2016. Of this number 1,780 were single adults and 1,382 were adults with a total of 2,096 children.</p> <p>Approximately €101 million was expended by the Dublin Regional Homeless Executive (DRHE) on behalf of the 4 Dublin Local Authorities and the Department of Housing, Planning, Community and Local Government for homeless and housing inclusion supports in 2016. The majority of these supports are provided through service level agreements with NGOs and include Homeless Prevention, Emergency and Supported Temporary Accommodation, Long Term Supported Accommodation and Day Services. Other costs include Housing Authority Homeless Services Provision. Health and wellbeing care supports are also provided through the Health Service Executive.</p> <p>Under the research function, the National PASS information system continues to be managed to ensure all information and interactions with service users are recorded, monitored and evaluated throughout the State. Information extracted from this shared data-base, combines with research undertaken, to generate a range of national and regional statistics and reports which assist all stakeholders track progress in achieving targets and goals, maximise the use of resources in the region and assist in the development of appropriate responses for targeted cohorts.</p> <p>This data is used to inform a series of info-graphics representing key data which continue to be produced and circulated. In addition responses are provided to an increasing number of media queries and information requests.</p> <p>Support and advice is also provided to the Department of Housing and for the Minister's Special Advisors.</p>

	<p>The DRHE continues to operate the homelessdublin.ie website to provide accessible information in the areas of prevention, support and housing. The site received 71,000 hits during 2016, compared with 54,358 in 2015. <i>Homeless Figures, Housing Assistance Payment</i> and <i>Help Someone who is Sleeping Rough</i> were the most frequently accessed sections of the website during the period</p>
<p>Increase the provision of housing units with support as required</p>	<p>1,833 tenancies were achieved for homeless households in the region in 2016, an increase on the 2015 number of 1,059.</p> <p>The Homeless Housing Assistance Payment (Homeless HAP) initiative was operational in 2016 and a total of 974 adults moved out of emergency accommodation to Homeless HAP tenancies during the year.</p> <p>In 2016 works were completed on 22 Rapid Build units at Baile na Laochra in Ballymun. Works commenced on units in Finglas, Drimnagh, Belcamp and Cherry Orchard. In 2016 two short films on the Rapid Build Programme were produced.</p> <p>These films can be viewed at https://www.youtube.com/channel/UC6sO-2p-fOPMwYaw7bPopJw</p>
<p>Deliver preventative support services to stop the reoccurrence of homeless episodes</p>	<p>A total of 2,391 households in the Dublin Region contacted Threshold in 2016. Of these 1,425 were at risk of homelessness. 899 tenancies were protected and 18 progressed to homeless services. This Tenancy Protection Service is named as a key mechanism in the <i>Rebuilding Ireland Action Plan for Housing and Homelessness (2016)</i> and a dedicated public awareness campaign to promote the service took place in 2016.</p> <p>All Dublin Local Authorities have dedicated tenancy sustainment teams that provide inreach tenancy support in both social housing and private rental housing.</p>
<p>Ensure the housing, health, and welfare needs of the homeless are met</p>	<p>206 new emergency beds were provided across 4 new emergency accommodation facilities in 2016. These new beds are in addition to the existing 1,780 existing beds in emergency accommodation facilities. These facilities are operated by NGO service providers.</p> <p>The DRHE has overseen the testing of the National Quality Standards Framework (NQSF) during 2016, in the Dublin region and in three other regions (Midlands, North East and South West). These standards will be applicable to all homeless service provision in receipt of section 10 funding, whether the service is statutory, voluntary or private. It will apply to homeless services for single adults, adult couples and for adults with dependent children.</p> <p>There were 27 graduates from the Certificate Programme in Homeless Prevention and Intervention in December 2016 and a further 27 students began this course in September 2016.</p> <p>24 managers of homeless services completed the Effective Management of Homeless Services Module in 2016.</p> <p>There were over 80 responses to Freedom of Information and Data Protection Requests in 2016. A total of 261 complaints were received and processed over the period. Since December 2016 new systems have been in place to improve the Homeless Freephone service with the aim of</p>

	reducing waiting times and providing clients with real time information about emergency accommodation availability.
Simplify and speed up the exit from emergency accommodation	The Dublin Local Authorities continue to work on a number of specific initiatives to address housing supply including the Homeless HAP initiative, the Dublin Placefinders service and the Rapid Build Initiative.
Eliminate the need for people to sleep rough	<p>Two rough sleeper counts were carried out in 2016 with a total of 102 people counted sleeping rough in April and 142 people counted sleeping rough in November 2016.</p> <p>In 2016 The Housing First service for people at risk of sleeping rough continued to operate in the region. This service includes a dedicated assertive street outreach team 365 days per year.</p> <p>At the end of 2016 there were 68 people in tenancies in receipt of active support from the Housing First Team, an increase on the number of 46 during the same period in 2015.</p> <p>A short film was produced to promote awareness of the work of the Housing First service.</p> <p>This film can be viewed at: https://www.youtube.com/watch?v=bYluQa02xhU&t=6s</p> <p>A total of 548 reports were received from members of the public in relation to cases of people sleeping rough across the region in 2016.</p> <p>As a result of the additional beds introduced in December 2016 there was sufficient capacity to accommodate any person at risk of sleeping rough requesting an emergency bed at the year end.</p>

Goal 4

To deliver improved quality of life and social inclusion throughout the City by providing sustainable neighbourhoods, supported by a range of services and connected by good public transport and green infrastructure.

Objective	Progress
Provide a new City Development Plan for 2016-2022, with policies and standards to achieve sustainable neighbourhoods	<p>In September 2016 the new City Development Plan 2016–2022 was adopted by the City Council following a two year period of extensive public consultation and consideration by the elected members.</p> <p>The City Development Plan, which came into effect on the 21st October 2016, provides the spatial content for an increase in the city’s population by approx 60,000 by 2022, with associated employment and social infrastructure.</p> <p>Strategic Development and Regeneration areas are proposed, together with a number of Local Area Plans (LAPs) and a new Strategic Development Zone SDZ (Poolbeg West), all to provide for quality neighbourhoods.</p>
Ensure that the Development Plan and Local plans are delivered through a quality responsive Development Management System	The Development Plan, LAPs, and SDZs were delivered through a responsive development management system during 2016. The number of pre-application consultations and planning applications has increased significantly. The Planning Department is pursuing an active land

	management approach to provide the delivery of much needed housing in the city.
Expedite initiatives, such as the Housing Taskforce and the Vacant Land Survey, to bring forward the supply of residentially and commercially zoned and serviced lands	<p>Dublin City Council has been actively involved in the Housing Task Force during 2016, and is responsible for co-ordinating the quarterly reports for the 4 Dublin Authorities to track housing supply (permissions, commencements and completions) and engage with land owners.</p> <p>The Vacant Land survey is being progressed in accordance with the Urban Regeneration Areas as identified in the draft Development Plan, and the survey of vacant sites is currently being extended to all 5 areas of the city.</p>
Initiate the best use of urban land through sustainable densities complemented by integrated green infrastructure	<p>Achieving the best use of urban land was pursued in 2016 through the implementation of approved LAPs/SDZs, notably the Clongriffin/Belmayne LAP, Pelletstown and the Docklands SDZ, (in the latter case, over half the sites are now the subject of pre-planning/planning applications). All LAPs/SDZs, including the Liberties LAP are complemented by a 'Greening' strategy.</p> <p>At a higher level, the Development Plan now has a section devoted to addressing climate change.</p>
Improve the connections between the established and new parts of the city through the creation of high quality, easy to read, public realm	<p>The Public Realm Strategy is being revised and a Masterplan for the city centre has been produced which identifies a range of projects to achieve a pedestrian friendly city. Plans for enhancing the public realm are proposed for the North Lotts and Grand Canal SDZ, College Green and for a number of streets in the immediate vicinity of the cross city Luas line.</p>

<u>Goal 5</u>	
<i>To support independent living for all for all sectors of society</i>	
<i>Objective</i>	<i>Progress</i>
Implement the National Disability Strategy	<p>A Multi-Agency Operations Group was established in February 2016, to be the key driver in the planning, design and allocation of accommodation for people with disabilities.</p> <p>A commitment to allocate a minimum of 5% of Dublin City Council's allocations to people with a disability was agreed. In 2016, 122, 7.38%, allocations were made.</p>
Increase the supply of adapted and extended units for persons with disabilities	<p>Housing Maintenance improved the provision of facilities for person with disabilities throughout 2016.</p> <p>414 provisions were completed in 2016:</p> <ul style="list-style-type: none"> • 25 ramps installed • 35 stair lifts installed • 138 shower adaptations • 10 extensions provided • 206 other works (including kitchens)
Support those moving from congregated and residential settings to live independently	<p>Multi-agency Operations Group established in February 2016, to support the process of moving people from Congregated Settings. Dublin City Council provides assistance to Health Service Executive (HSE) and Approved Housing Bodies as required.</p>

Provide appropriate units for senior Citizens	Housing Maintenance oversaw the refurbishment of 294 senior citizen's units in 2016. This results in improved access to and inside the properties
Continue to grant aid residents in private homes	Dublin City Council Home Grants Section administers a number of grant options to assist persons in the carrying out of reasonable necessary works to render a house more suitable accommodation for People with Disabilities and Older Persons. In 2016, 869 grants were paid out to a value of €6m with a further 642 applications approved to the value of €5.6m.

Goal 6 To promote healthy living and the recreational use of Dublin's unique natural amenities while protecting the environment and building resilience to cope with climate change.

Objective	Progress
Use Development management and other mechanisms to extend the green network linking Open spaces and existing linear spaces in the City to provide for healthy living, biodiversity and resilience	<p>This is ongoing and forms an important part of all relevant pre-application consultations. For example planning permission has been granted for the extension of the Dodder Linear Park to the rear of Clonskeagh Road.</p> <p>During 2016 Parks & Landscape Services initiated the following projects:</p> <p><u>Croppies Acre</u> This park was officially opened in June 2016 as a public park, having previously been closed to the public. Extensive upgrading works and improvements have been made and it now provides opportunity for recreation and relaxation to the public.</p> <p><u>Dolphin's Barn</u> A landscape scheme has been completed on the site of some old derelict shops in Dolphin's Barn. The planting includes species particularly attractive to bees and other insects</p> <p><u>St. Nicholas Street</u> The concrete median in St. Nicholas Street was excavated to introduce a hedge and other planting which has the benefit of greening this area and providing greater urban drainage capacity.</p> <p>A new pop-up garden has been provided in Church Street / Brunswick Street.</p> <p>New flower beds have been created in Parkgate Street and Ratoath Road.</p>
Cater, as far as possible for the demand for sports and recreational facilities for all age groups within neighbourhoods	<p>As part of the Development Management process, every effort is made to incorporate the provision of sports facilities within large scale developments.</p> <p>Parks & Landscape Services continued to maintain all parks / open green spaces under their remit in 2016. Works commenced on a range of infrastructure and upgrading projects, some of which are outlined below:</p> <p>All-weather pitches in:</p> <ul style="list-style-type: none"> • St. Anne's Park • Father Collins Park • Brickfields Park • Kilbarrack Park

	<p>Changing room pavilions in:</p> <ul style="list-style-type: none"> • Springdale Park • Edenmore Park • Tolka Valley Park, Finglas <p>Pitch Drainage works have been completed in:</p> <ul style="list-style-type: none"> • Tolka Valley Park • 2 soccer pitches in Albert College Park • 1 senior and 1 junior pitch at Kildonan Park • Mellows Park <p>Parks upgrades in the following parks:</p> <ul style="list-style-type: none"> • Chancery Park • Linen Hall • Griffith Park <p>These projects were part funded by Sports Capital Grants and planned in consultation with local community clubs.</p> <p>The Sports and Recreation Section supports, manages and delivers a wide range of sport and recreational programmes and services in the city annually through its facilities.</p> <p>These cater for all members of the community regardless of age, ability or background. Many of the programmes and services offered are at reduced cost to disadvantaged individuals and groups. They are also host to many clubs across a variety of sports including swimming, athletics, boxing and badminton.</p> <p><u>Highlights in 2016</u></p> <ul style="list-style-type: none"> • 1,375,469 visits to Dublin City Council's Sport and Fitness facilities. • Ballybough Community and Sport Centre won 2 major Community and Council LAMA Awards for 2016. The first award was for Best Public Building of the Year and the second award is the overall Grand Prix award – a special commendation for outstanding excellence.
<p>Further enhance Dublin Bay as a resource for wildlife, recreation, and natural amenity with economic spinoffs, including Bull Island, the Poolbeg Peninsula and the environs</p>	<p>Dublin Bay has been confirmed as a proposed UNESCO Biosphere and is included as such in the Development Plan. The City Council works with Dublin Port to implement the 'soft edge' approach in the Port Masterplan. SDZ scheme for Poolbeg West includes coastal greenspace.</p> <p>Fáilte Ireland joined Dublin Bay Biosphere Partnership (DBBP).</p> <p>DBBP provided Biosphere Discovery Tours onboard Dublin Bay Cruises, enabling passengers to experience Dublin Bay's wildlife. Specially trained guides gave tours to over 11,000 passengers; 72% rated it as 10/10.</p> <p>Dublin City Comhairle na nÓg created an awareness-raising video for DBB and were given full creative control. This project is considered international best practice for public engagement in Biospheres. It was showcased at Biosphere events in Peru, Scotland and on RTE News2day. It has had over 1,700 views. http://bit.ly/2g2IJSK</p> <p>A DBB Biodiversity Conservation and Research Strategy 2016-2020 was prepared. A working group met four times and</p>

	<p>proposed, discussed and prioritised an action plan. Public consultation was undertaken. Numerous actions are underway e.g. Acclimatize, a UCD-led project in which DBBP participates, received €3.5M in EU Interreg funds for research on water quality and climate change in Dublin Bay.</p> <p>The Dublin Bay UNESCO Biosphere Conference, themed “connecting people and nature”, took place at UCD. Over 120 attended including councillors, NGOs, community groups, local businesses, academics, students, and local and national government staff. There were workshops on Communication, Supporting Sustainable Communities and Research Networking and two international keynote speakers. Other speakers highlighted local projects.</p>
Extend the recreational, amenity, cycling and walking potential of Dublin’s rivers and canals	<p>Policies/objectives in the Development Plan and LAP/SDZs to extend the ‘linear parks’ along the city’s rivers. Campshires included in the SDZ public realm plan. Part 8 for new cycle way along the Royal Canal</p> <p>During 2016, Parks & Landscape Services worked in conjunction with the Environment and Transportation Department on the policy for the design, development and management of Greenways – pavements shared responsibly by cyclists and other park users.</p>
Extend Sustainable Urban Drainage Systems (SUDS) as opportunities arise throughout the City	<p>SUDS is actively provided in all large projects. Guidelines for front hardstandings include advice that they should be permeable.</p> <p>The provision of sustainable drainage systems is required as part of all proposed development proposals, and implemented through the Development Management Process.</p> <p>A City Council interdepartmental working group was set up in 2015 to consider opportunities for integrating SUDS systems with tree planting and other greening initiatives based on best international practice.</p> <p>A number of projects will follow on from this initiative during 2017.</p>

<u>Goal 7</u>	
<i>To develop engaged and active communities in the promotion of social inclusion and healthy living.</i>	
<i>Objective</i>	<i>Progress</i>
Further develop social capital, active citizenship in city communities through the Public Partnership Network, The Local Community & Economic Plan (LECP) and other measures	<p><u>Dublin City Local Community Development Committee (LCDC)</u></p> <p>During 2016, the Dublin City Local Community Development Committee (LCDC) continued to meet on a regular basis, supported by the Community and Social Development Section, and in fulfilment of its statutory functions under the Local Government Reform Act, 2014.</p> <p>The LCDC is responsible for the monitoring and review of the nationally-funded Social Inclusion and Community Activation</p>

Programme (SICAP) which is delivered by five contracted organisations (SICAP Programme Implementers) in five 'Lots' across the City with an overall budget of €5.3 million. In 2016, the LCDC carried out an end of year 2015 and mid-year 2016 reviews and an appraisal of the proposed annual plans for 2017.

The LCDC, together with the Economic Development and Enterprise SPC, published the Dublin City Local Economic and Community Plan 2016 – 2021 (LECP) early in 2016.

The LECP is a statutory plan and is made up of two documents:

- A six-year strategy document outlining and giving context to the 12 high-level goals established following public and stakeholder consultation in 2015
- An Action Plan to be up-dated annually

A briefing session was arranged in July 2016 to inform stakeholders of LECP progress achieved. At the briefing session, the Chairs of the relevant Strategic Policy Committees committed to progressing the goals and actions of the LECP relevant to the remit of their SPCs.

The LCDC arranged for community consultations to be carried out jointly by Dublin City Council and the SICAP Programme Implementers in local areas across the city from September to November 2016. A total of 13 sessions took place and the results of the consultations were used to inform the development of actions for the 2017 Action Plan.

Public Participation Network (PPN)

Under Section 46 of the Local Government Reform Act 2014, Dublin City Council was required to set up a PPN for its administrative area which it did early in 2015.

The focus for the PPN is to promote public engagement and participation with decision makers through providing a structure to elect community representatives to Local Authority Committees.

By year end 2016 there were 610 groups registered with the PPN. One of the main functions of the PPN is to provide a nominating structure for the election of community representatives onto Local Authority Committees.

The PPN facilitated the election of community representatives on all appropriate structures as required. Representatives were elected to the LCDC (6), the PPN Secretariat (6). The remaining 3 PPN Secretariat vacancies for the Environmental Pillar are to be filled in 2017.

Elections were held in 2016 to fill two vacancies, one each on Culture Recreation and Amenity SPC and one to the Transportation SPC. Further elections took place to recruit representatives onto the Smart Dublin Advisory Network (1), the Luke Kelly Working Group (1) and onto two Local JPC's (Finglas 1 Cabra 1).

The Secretariat, which is the administrative body of the PPN and whose role it is to facilitate, communicate and co-ordinate the functions of the PPN arranged two plenary meetings during 2016.

In addition the secretariat itself met on eight occasions during 2016.

The PPN website www.dublincityppn.ie went live in December 2016.

Community Grants

Dublin City Council operates an annual Community Grants Scheme to support community participation and involvement.

Its key priorities are:

1. Social Inclusion
2. Community Development
3. Integration.

During 2016, 1010 grants were allocated citywide and across the five local areas amounting to a total of €826,100.

All community grants were presented and approved by the City Council at its March 2016 meeting.

East Link Bridge Grant Scheme

The East Link Bridge Grant Scheme allocated a total of €87,949.70 to communities in the Northwall/ Eastwall/Ringsend and Irishtown areas of Dublin.

The Eastlink Grants were approved by both the Central and South East Area Committees.

Future Grant Service Development

We are currently working to develop and deliver an on-line grants system for 2017.

Age Friendly

The nine themes of The Dublin City Age Friendly Strategy 2014-2019 continued to be implemented across the city by the 5 Area Age Friendly Alliances. These are cross-sectoral groups. Some of the achievements for 2016 include the launch of Dublin City Council Older Person's Cold Weather Initiative. 2016 Dublin City Council Social Inclusion Week was organised to coincide with National Positive Aging Week in recognition of the growing importance of older people in the life of the City. 2 new Men's Sheds were set up – one in North West area and one in the Central Area. Community & Social events for older people took place throughout the year across all 5 areas. An integrated choir for those with Alzheimer/Dementia related illnesses has been set up in the South Central Area with 45 members. A similar existing choir "Memory Lane Choir" in Crumlin continued to be successfully supported throughout 2016.

Support the inclusion of community participation in safety and security at local level

Dublin Fire Brigade (DFB) as an integrated fire based emergency medical and rescue service provides a wide range of services and responses. In 2016 DFB's East Region Communications Centre processed in excess of 160,000 calls for emergency assistance. In 2016 DFB carried out 52,480 fire and rescue mobilisations and 86,588 emergency medical service mobilisations which resulted in:

- 285 persons rescued from emergency incidents
- €72M value of property saved
- 96 river rescues attended
- 104 road traffic collision rescues
- 59,735 patients treated and transported to hospital
- 3230 critical medical incidents managed
- 399 cardiac arrests managed
- DFB assisted in the delivery of 21 pre-hospital childbirths

Community Fire Safety is carried out across all sections of DFB, with different initiatives and programmes implemented throughout the community:

- 134 pre-incident plans devised and premises visited and validated

	<ul style="list-style-type: none"> • 125 operational exercises including nine large scale inter-agency exercises • 230 local community engagements – promoting fire safety awareness, station open days, community visits • 207 school visits which included 15,884 students
<p>Review the strategic framework on integration “Towards Integration”</p>	<p>A new Dublin City Integration Strategy 2016 to 2020 was published in May 2016 and work commenced on implementing some of the 54 actions in partnership with a wide variety of groups. Some key actions included:</p> <ul style="list-style-type: none"> • A promotional information campaign targeting intra EU mobile workers using the Dublin.ie platform, particularly targeting Poland, Romania, Lithuania, Latvia and Italy. • Publication of an Interfaith Charter in collaboration with the Dublin City Interfaith Forum. • Hosting a language provider’s conference & collaborating with ESOL providers (English for Speakers of Other Languages). • Supporting an English language Intercultural Centre in Ballybough Community Centre. • Extending the multilingual walking tours in the city • Developing a tool kit for organisations hoping to apply for Dublin City Council integration funding & an evaluation tool for use in assessing the applications. • Running a Migrant Information Fair in City Hall in conjunction with the International Organisation for Migration, which is the leading inter-governmental organisation in the field of migration.
<p>Participate with the relevant other statutory agencies in delivering the National Strategy for children and young people</p>	<p>The 2016 Working Topic for Comhairle na nÓg was the Education System & Emotional Counselling. Comhairle members carried out two surveys, created a video and made a submission to the national assessment of the DEIS (Delivering Equality of Opportunity in Schools) school programme. Three members of Comhairle na nÓg were interviewed about their video by Gill Steadman at RTE studios for the News2Day programme broadcast in October on RTE2 TV. They also created a video on Dublin Bay Biosphere in order to promote its importance to young people and received national recognition for their work in the press and on TV. The Comhairle was also congratulated on its innovative Dublin Bay Biosphere video at the UNESCO Summit in Peru 2016. Comhairle na nÓg members were also involved in the Ombudsman for Children’s Strategic Plan 2016-2018. Some Comhairle members took part in an event organised by DCU in Albert College Park as part of positive ageing week called Operation Conversation</p> <p>A delegation of Israeli and Palestinian young people who were in Dublin for a week in October at a Kids 4 Peace conference met members of the Comhairle na nÓg in the Mansion House.</p>

<p>Manage social inclusion policies and protocols through the City Council's network of area offices</p>	<p>A very successful Social Inclusion Week took place this year from 26th September to 1st October. A full city wide programme of events was officially launched by the Lord Mayor Brendan Carr in the Mansion House.</p> <p>Over 60 well-attended events and activities took place during the week across the entire city.</p> <p>The programme included:</p> <ul style="list-style-type: none"> • Awareness raising and information exhibitions for staff • A volunteering workshop, • A national conference of organisations representing migrant groups • A mental health themed open mic night • Short radio plays performed by blind and visually impaired people. <p>The multi-agency Dublin City Age Friendly Alliance continued to work on the actions of a three year implementation plan - Dublin Age Friendly City Strategy 2014 – 2019.</p> <p>The inaugural Dublin City Good Citizen Awards ceremony took place in the Round Room at the Mansion House on Tuesday 17th May 2016.</p> <p>The Awards were hosted by the Lord Mayor Criona Ní Dhaláigh and singer/ songwriter and TV personality Keith Duffy, aimed to acknowledge the work of volunteers and good citizens in assisting statutory bodies to deliver essential community services throughout the city.</p> <p>49 nominees were shortlisted, from approximately 300 submissions received from communities across the city. The awards will be run every two years.</p>
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The Place to Be

For visitors, business people and our citizens, the Council's ambition is that Dublin delivers the very best of infrastructure, facilities and events while nurturing our heritage and traditions with the ambition of continuing to be the preferred city in Europe.

<p><u>Goal 1</u> <i>To promote tourism, sport and recreation and attract, manage and support major events and a range of activities for the City.</i></p>	
<p><i>Objective</i></p>	<p><i>Progress</i></p>
<p>Work with tourism organisations to promote Dublin City as a major tourist attraction</p>	<p>Dublin City Council continued its collaboration with Fáilte Ireland and other local stakeholders on the promotion of the City through the "Dublin – A Breath of Fresh Air" brand.</p> <p>The Bram Stoker and New Year's Festivals continued to develop, supported by ongoing partnerships between Dublin City Council and Fáilte Ireland.</p> <p>A Dublin City Council Events Strategy is in development and will be published in 2017. This strategy will aim to strengthen our delivery of events and identify potential new flagship events and festivals which could be brought to the City.</p> <p>Funding continued to be allocated during 2016 by Dublin City</p>

	<p>Council's Events Section to support events and festivals which aim to attract both local and overseas visitors.</p> <p>These Festivals include:</p> <ul style="list-style-type: none"> • Dublin International Film Festival • Bram Stoker Festival • New Year's Festival • Fringe Festival • St. Patrick's Festival • City Spectacular Festival • Trad Fest <p>Dublin City Council also supports Dublin's DNA (Dublin Northside Attraction) - a unique and fascinating trail comprising some of the city's most vibrant attractions that are a key not only to the character of Dublin city, but also to its people and the people of Ireland.</p>
<p>Support and facilitate an integrated programme of arts development, cultural festivals and events</p>	<p>The Dublin City Arts Office programmed a number of cultural and artistic festivals in 2016 including:</p> <ul style="list-style-type: none"> • The Dublin Chinese New Year Festival with 32 events. • Musictown Festival had 11,450 people attended. • The International Literature Festival Dublin - 7,673 people attended events. • The Opera in the Open season August 2016 - attended by 2500 people. • Culture Night - 330 venues, 450 events. 66,000 people were on Facebook with 28,000 impressions on Twitter. <p>8 exhibitions, with works from domestic and international artists, were delivered as part of our 1916 Centenary Programme "The Artist as Witness":</p> <p>Revisions by Julie Merriman</p> <ul style="list-style-type: none"> • The Collection – The Artist as Witness • NO MORE FUN AND GAMES by Jesse Jones • Roger Casement "High Treason" • Our Kind by Alan Phelan • What's What in a Mirror by Liam Gillick • The Casement Sonata by Gavin Friday • The Collection - The Best of the Decades • The Arms of Freedom by Sven Augustijnen • Beyond Tradition - Michael Kane <p><u>Education and Outreach</u></p> <p>Dublin City Council's Education and Outreach Programme delivered a series of workshops, events, talks, tours and lectures, informed by Dublin City Gallery The Hugh Lane's exhibitions and collection:</p> <ul style="list-style-type: none"> • 51 public lectures/events and screenings • 37 coffee lectures • 60 Family / Children's workshops, 301 tours delivered (50 free to the public) • A successful pilot outreach project - <i>Future Present: Witnessing 2016</i> - was delivered in collaboration with the North West Area. • As part of the gallery's participation in the Dublin's Culture Connects project, members of the Sikh Community attended the premiere of 'Ships Passing in the Night' in the

gallery.

- A welcome night was hosted by the gallery for members of the New Communities Partnership.

Supporting festivals and events in the City:

Dublin City Council supported and participated in:

- The Chinese New Year Festival
- St. Patrick's Festival
- Russian Festival of Culture
- Culture Night
- Festival of History
- One City One Book
- Dublin Gallery Weekend
- National Drawing Day
- Bealtaine

Dublin City Gallery The Hugh Lane's Sunday concert series:

38 Concerts were delivered as part of the Sunday at Noon series, with an overall attendance of over 12,000.

Dublin City Libraries

38,997 people attended events delivered in branch libraries and other venues.

The programmes publicised in the Spring, Autumn and Summer brochures linked to national & city-wide themed programmes.

Spring 2016 in Dublin City Public Libraries focused on Dublin Remembers: Is Cuimhin Linn programme with a wide range of topics to give background to those who required more information on 1916 and detail for those who had quite extensive knowledge already.

The Bealtaine programme in May 2016 was part of nationwide programme of creativity as we get older with writing, craft and music workshops so people could try out new endeavours for free.

The Summer Reading Programme provided a wide ranging programme of family & children events on story-reading, art & craft and music workshops.

Heritage Week and Dublin Festival of History remained a cornerstone in our programme for the Autumn with interesting talks and discussions.

Conversation Cafes and creative writing workshops in association with Fighting words proved popular with audiences during September and October.

We rounded up the year with a focus on Dublin Books Festival, Children's Book Festival and Science Week.

Several libraries were involved in promoting reading to children and provided workshops for DEIS schools during the Summer.

Liaison with Arts Office to co-ordinate Children's Art in libraries ensures children experience a holistic perspective to their surroundings via dance, theatre, art and music.

The Dublin Festival of History attracted audiences of 3,500 to free

	<p>lectures and talks in Dublin Castle, branch libraries, and other venues.</p> <p>Other history & heritage programmes included the City Hall Lecture Series; Heritage Week, the annual Gilbert library lecture.</p> <p>16,000 people availed of free language learning facilities in the Central Library.</p>
<p>Actively bid for and seek out major events for the City.</p>	<p>In May 2016, the Women's Rugby World Cup (WRWC) 2017 was launched. A representative from the Dublin City Sport and Recreation Section plays an active role in the tournament's advisory committee and is currently organising street branding on the run up to the event and the welcoming ceremony in the Mansion House Round Room for the 12 teams competing in WRWC.</p> <p>The 2020 Euro Championship was launched in November 2016 and as part of the tournament 4 games will be held in Dublin. A representative from Dublin City Council's Sport & Recreation Section plays an active role in planning for the event working alongside representatives from the F.A.I., Department of Transport, Tourism, and Sport, and Aviva Stadium.</p>
<p>Create a new City sports and wellbeing partnership</p>	<p>In 2016, the Partnership completed its first statement of strategy STRIDE 2017 – 2020 that sets out the sport and physical activity priorities for the City over the next four years under the following strategic goals:</p> <ul style="list-style-type: none"> • Places and Spaces • Programmes and Services • Promoting Sport and Inspiring People • Good Practice <p>Each goal consists of a clear set of initiatives and actions. Implementation of these will begin in 2017 via the 18 Sport Officers and 20 co-funded officers in Boxing, Cricket, Rowing, Rugby and Football who develop and implement sport and physical activity programmes and services to the general population.</p> <p><u>2016 Highlights</u></p> <ul style="list-style-type: none"> • Operation Transformation 5km Walk: 400 walkers. • Change for Life Programme: a 12 week lifestyle initiative with 370 participants. • Lord Mayor's 5 Alive Challenge: Five 5km races with 400 participants. • Champions Day: sports day for people with intellectual and physical disabilities with 90 participants • Older Adult Sports Day: sports day for older adults with 250 participants. • Marathon Kids: an initiative in conjunction with Fingal Sport Partnership and Dublin Marathon, with 3000 6th class children overall. • Late Night Leagues: an initiative in conjunction with the F.A.I. and Gardai for young people at risk, with 400 participants. • Great Dublin Bike Ride: 130 cyclists completed a lead in programme and then participated in the GDBR event. • <i>Get Going Get Rowing</i>: indoor rowing programme in partnership with Rowing Ireland aimed at teenage girls, with over 3000 participants.

<p>Develop and enhance relationships with other international cities.</p>	<p>The International Relations Unit continued to maintain and enhance the Council's relationships with our twin cities and those with whom we have co-operation agreements.</p> <p>The Lord Mayor visited Liverpool, with whom we have been twinned since 1997, to meet community workers especially those in the areas of Social Housing Regeneration and Community Land Trust Projects.</p> <p>A Sister Cities Summit was held in Croke Park from 21st to 24th April. It was attended by some 200 US city mayors, business, education and youth leaders from many of the sixty United States cities that are twinned with Irish local authorities. The Summit marked the centenary of 1916 and also the 60th anniversary of the establishment of Sister Cities International by President Eisenhower.</p> <p>International Relations Unit also cultivated our links with China and a delegation from Dublin City Council visited Chengdu and Shantou as part of a World Cities project which aims to improve the quality of life in European, Chinese and Indian cities or regions through knowledge exchange among cities on specific thematic areas. Fingal County Council is also a partner on this project. We established diplomatic relations with Wuhan City of the Peoples Republic of China.</p> <p><u>Delegations welcomed to Dublin included:</u></p> <ul style="list-style-type: none"> • Members of the Chinese National People's Congress visited Dublin in September. • The Mayor of District 7 Budapest • The Mayor of Enugu State Nigeria • Officials from St. Petersburg City Council.
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<p><u>Goal 2</u> <i>To achieve the right balance between nurturing the City's unique natural and built heritage and creating new places through quality urban design.</i></p>	
<p>Objective</p>	<p>Progress</p>
<p>Re-energise the North and South Georgian cores of the City , through the introduction of new and adaptable uses, which are sympathetic to the character of the area</p>	<p>The Living City Initiative (LCI) continues to be promoted. A seminar/workshop involving all 6 cities and other stakeholders was held and actions identified. The Planning Department is setting up a 'one stop shop' to assist applicants. A study of suitable templates for adaptation of Georgian houses is being finalised.</p> <p>Conservation plans have been published for the conservation and improvement of both Merrion Square Park and Mountjoy Square Park.</p> <p>During 2016 Parks and Landscape Services</p> <ul style="list-style-type: none"> • Restored the railings in Mountjoy Square • Carried out restoration works to footpaths in Merrion Square
<p>Continue the expansion of the city centre area eastwards to the Docklands, and westwards through the</p>	<p><u>Work progressed during 2016:-</u></p> <ul style="list-style-type: none"> • Grangegorman Campus is being implemented with facilities for 1000 students on site

<p>arc from Grangegorman to the Heuston Quarter</p>	<ul style="list-style-type: none"> • the Planning Department co-ordinated Dublin City Council's input in the new Childrens Hospital (SJH) scheme, including the oral hearing • O'Devaney Gardens is identified as a Social Housing Initiative site • The Docklands SDZ, which provides for 300,000sqm plus commercial space and 2,600 residential units, is being implemented by a dedicated planning unit. • Through the development management process, planning permission was granted for major facilities / blocks at Grangegorman (the Central Quad and the Eastern Quad), and for significant mixed use developments in Dublin Docklands including key sites at Bolands Mills, Sir John Rogerson's Quay and North Wall Quay. • Permission was also granted for housing developments at Clongriffin and Pelletstown. •
<p>Strengthen the radial streets of the city by new uses of upper floors, and infill development</p>	<p>The LCI, as discussed above is aimed at the residential radial streets, such as Thomas Street & Aungier Street.</p>
<p>Extend the successful "Urban Village" model to create similar thriving centres in the new developing areas of the city</p>	<p>New urban villages, e.g. Ashton Gate, are included in the LAP's plus Clongriffin/Belmayne, Pelletstown & Cherry Orchard in the longer term. Local Environmental Improvement Plans (LEIPs) are included in the Development Plan for existing villages.</p>
<p>Create a more fine tuned response to building height in relation to context and place making for the city</p>	<p>The Development Plan contains a refinement of the existing policy on height, such that max heights are expressed in metres, rather than storeys, so as to accommodate buildings of different floor to ceiling heights in the same street.</p>
<p>To promote the re-use of empty or under-used ground or upper floor space in the existing building stock by ensuring that issues relating to planning; fire safety; disabled access; heritage; conservation; commercial rates and environmental health are communicated in an integrated manner</p>	<p>The Living City Initiative will include a 'one stop shop' approach involving planning, conservation, disabled access, Building Regulations (Fire Access), in order to reduce the perceived burden on attracting more people to live in the city.</p>

<p><u>Goal 3</u></p>	
<p><i>To develop and maintain the road, street and public domain network to the highest international standards whilst maintaining the integrity of the city's unique heritage.</i></p>	
<p>Objective</p>	<p>Progress</p>
<p>Target capital works towards enhancing the city's infrastructure and provide sufficient resources for major public domain works, optimising annual grant</p>	<p><u>Capital projects progressed through planning during 2016:</u></p> <ul style="list-style-type: none"> • Development of a new skatepark for Le Fanu Park, which has seen design teams from all over the world submitting proposals in a design competition. • New public parks in Weaver Park and 'Chocolate' Park, Docklands

<p>funding and allocating resources for maximum cost efficiency</p>	<ul style="list-style-type: none"> • Improvements in St. Anne’s Park • Upgrade of the park and grounds in St. Audeon’s Park/Church • Bull Island: Phase 1 of car parking traffic improvements on the causeway • Interpretive Centre feasibility study • Design for recreation facility at North Bull Wall • Park re-design at the Peace Garden, Christchurch • Phase 1 of new park on north bank of river from Chapelizod to Memorial gardens (Liffey Vale House, Liffey Vale Park) <p><u>Capital projects completed during 2016:</u></p> <ul style="list-style-type: none"> • Willie Pearse Park: New changing room pavilion, refurbished boxing clubhouse and new children’s playground • Croppies Acre: New public park • Herbert Park: New tearooms, bowling clubhouse and tennis courts
<p>Prioritise works to ensure best value maintenance for the city’s infrastructure and to ensure the city’s road, footpath and cycling network is maintained to the highest safety standard</p>	<p>In addition to maintenance and reinstatement works completed by Direct Labour units contractors completed footpath works on 36 roads covering over 35,000m² at a cost of €2.14m. Also over 94,000m² of roads were resurfaced or reconstructed at a cost of €3.62m.</p>
<p>Significantly improve pedestrian and walking facilities in the city</p>	<p>Implement City Centre study proposals with regards to College Green, Liffey Cycle Route, footpath widening, traffic reduction, improvement of bus priority. Ensure Luas LCC works efficiently to link the walking routes in the city centre.</p> <p>During 2016 College Green proposals were worked up and put out for public consultation, and a team was appointed to prepare the Environmental Impact Assessment.</p> <p>Designs for the North and South Quays were developed.</p> <p>The Dublin Wayfinding system is monitored on an ongoing basis to ensure that it provides a useful service to visitors to the city. Tender awarded in 2016 for the maintenance upkeep and extension of finger panels and to investigate new locations in urban villages in Dublin</p>
<p>Introduce a Transportation Asset Management System (TAMS)</p>	<p>During 2016 significant progress was made with the implementation of Stages 1 and 2 of the Confirm Transportation Asset Management System (TAMS). The TAMS system continued to be used by Road Maintenance Services in relation to management of enquiries and Works Management associated with same. This functionality was further enhanced with the successful Go Live of the CRM integration module in February 2016 which enables all Service Requests including status of same to be shared between both systems. Progress with the implementation of the Road Structures and Bridges and Pavement Management modules continues with both due to go live in early 2017. In addition a number of additional modules commenced and are advancing well. This included Public Lighting, Traffic Regulation Orders, Traffic Management, Traffic Accident and Schemes Management. All are due to Go Live in the first half of 2017.</p>

Manage and improve the city's street furniture service in a well designed manner that enhances people's city experience.	During 2016, 16 number new street furniture Licences were granted, bringing the total number of premises with licences to 166. A total of €518,383.91 in street rental charges was collected.
Manage necessary road openings in a manner that minimises disruption to the city.	Ensure Roadworks control system continues to function effectively All works by utilities on public roads require licensing by Dublin City Council. In the course of 2016 some 10,394 individual licences were granted by the Council subject to conditions. All sites were monitored by the Council's Roadworks Control Unit and appropriate action was taken where breaches of licence conditions occurred. This work is ongoing.

Goal 4

To manage and promote City Parklands and support the development of biodiversity measures and projects.

Objective	Progress
Achieve best sustainable practice in the management of the natural environment, including city parks and open spaces	The Green Flag is awarded in recognition of achieving quality standards for the sustainable management of Parks and recreation facilities It promotes high horticultural and environmental standards and is a benchmark for excellence in park management based on acknowledged international best practice. The award scheme is administered in Ireland by An Taisce. In 2016, Dublin City Council was successful in achieving Green Flag status in three of our City Parks – Blessington Street Basin, Markievicz Park and St. Anne's Park bringing the total number to 5 Green Flag parks
Bring greater animation and attraction to parks in the City through events, markets and recreational activities	<u>Events in the Park</u> A total of 387 applications for events in the parks were received during 2016. There were 21 cancellations resulting in 366 events taking place (an 8% increase on 2015) The following is a breakdown of the types of events that took place: <ul style="list-style-type: none"> • 74 - Photo Shoots • 16 - Festivals • 51- Sporting Events • 17- Weddings • 59 - Filming • 28 - Charity Events • 15 - Arts & Culture • 37 - Commercial • 69 - Community & Family <u>Markets in the Park</u> During 2016, markets took place in the following City Parks St. Anne's Park Farmers Market – Saturday Herbert Park Farmers Market – Sunday Merrion Square Food Market – Thursday (lunchtime) Terenure Village Market in Bushy Park – Saturday
Proactively seek out opportunities to develop additional recreational and sporting facilities in the City	Dublin City Council Sports and Recreation Services and the Dublin City Sports and Wellbeing Partnership actively engaged with sporting organisations at National, County and club level to identify and support the development of new facilities, the refurbishment of existing facilities

	<p>Upgrades to buildings and equipment are ongoing and in 2016 significant works carried out in facilities included:</p> <ul style="list-style-type: none"> • Refurbishment to changing rooms in Sport & Fitness Markievicz • Resurface of 11 a-side all weather pitch at Sport & Fitness Irishtown • Major energy efficiency project completed in Sport & Fitness Ballymun, Finglas and Markievicz. <p><u>New facilities:</u></p> <ul style="list-style-type: none"> • New boxing facility in St Catherine’s Community and Sport Centre • New gym extension and fit out at Ballybough Community and Sport Centre
<p>Continue to implement the Biodiversity Plan</p>	<p>The Dublin City Biodiversity Action Plan 2015 – 2020 was launched in May 2016. Significant progress has been made on 19 of the 29 Actions to date</p> <p><u>Highlights include:</u></p> <ul style="list-style-type: none"> • Hosting the first ever International Dawn Chorus in co-operation with RTE’s ‘Mooney goes Wild’ show, with the finale being broadcast from Herbert Park. The programme has since won the prestigious Rose D’Or Award • Piloting the Brent Goose Schools project in co-operation with Birdwatch Ireland and confirming 90 school children as ‘Brent Goose Ambassadors’. The project has since been presented at National and European level, and will be rolled out in 2017 with a focus on building links with schools from Iceland • The Dublin City Invasive Species Action Plan was published during 2016. • A ‘Biodiversity Village’ which gathered together all environmental NGO’s operating in Dublin City were among the highlights at the St. Anne’s Park Rose Festival and at the ‘Battle for the Bay’ on Dollymount Strand. <p>We continued to implement actions relating to:</p> <ul style="list-style-type: none"> • our volunteer programme • survey and management of protected species in areas of conservation value • engaging stakeholders as part of the Dublin Bay Biosphere, Dublin Mountains Partnership, the Water Framework Directive and the Regional Green Infrastructure
<p>Develop messages and awareness to counter problems caused by anti-social behaviour and dog fouling in city parks</p>	<p>Parks and Landscape Services commenced a number of initiatives including consultation with dog owners in St. Anne’s Park in association with Dogs Trust Ireland. Initiated a “Doggy Doo” event in Herbert Park to promote responsible dog owners.</p>

Goal 5

To maintain to the highest international standards and improve the quality of Dublin City's environment through the delivery of our services in a sustainable manner, recognising local, regional and national responsibilities and implications.

Objective	Progress
Ensure a consistently high standard of cleanliness throughout the city comparable to the cleanest capitals in Europe	<p>In 2016 Waste Management Services continued to seek efficiencies in all aspects of its street cleaning operations. This has included the optimization and rationalisation of depots and fleet and reorganisation of staff in order to provide the best possible street cleaning service to the city.</p> <p>A new street washing programme has been rolled out in the suburban areas with a nightly washing programme introduced to the city centre. Graffiti and Chewing Gum removal programmes have continued in the city.</p> <p>The introduction of an on demand Bulky Household Waste Collection service has replaced the former citywide 3 year cyclical programme and has proved successful with in excess of 400 requests attended to in 2016. This service has also introduced a new revenue stream for the section.</p> <p>Agreement was reached with Croke Park for the provision of event day cleaning services by Dublin City Council for the next 5 years. The section provided cleaning services to 52 payable events in the city in 2016. More detailed costing of events has resulted in increased revenue from this activity.</p> <p>Street cleaning waste and litter collected from over 3000 bins citywide totalled 16,600 tonnes in 2016</p> <p>Trials of different types of smart bin technology have been undertaken in different parts of the city to assess the benefits of this technology in delivering a more efficient service.</p>
Improve access to environmental information and to raise environmental awareness among citizens through use of digital communication channels	Dublin City Council provides a web portal enabling the public to access real time data from their ambient sound monitoring network made up of 14 sites around the City. Data from each individual site is also 'Tweeted' hourly for anyone who wishes to follow @dublincitynoise
Preserve and improve where necessary the water quality of our rivers and bathing areas	A total of 107 complaints were received in the Water pollution Section in 2016 and every complaint was investigated and closed off.
Reduce the risk of flooding and respond appropriately and effectively to flooding incidents	Dublin City Council's Flooding Advisory Group met on a number of occasions throughout 2016 to risk assess rain forecasts. A number of additional rain gauges have been put in place to assist responses to localised flooding incidents. Flood alleviation schemes ongoing throughout 2016.
Deliver commitments in water services as outlined in the Council's Service level Agreement (SLA) with Irish Water	Commitments being delivered in accordance with the SLA

<p>Protect air quality in line with European Union Directives</p>	<p>Air quality monitoring in Dublin during 2016 indicates EU air quality standards are being complied with. The proactive enforcement of air quality standards has resulted in 90% of air pollution complaints received during 2016 being resolved and those cases still open are under active investigation.</p>
<p>As the National Competent Authority for all waste exports and imports ensure full compliance with EU regulations on behalf of all local authorities in Ireland.</p>	<p>The National Transfrontier Shipment Office (NTFSO) established and operated by Dublin City Council is the National Competent Authority to manage the international movement of waste out of, into and through Ireland. The Office is responsible for the implementation and enforcement of European and National Legislation; to monitor waste shipments; to facilitate the business community involved in legitimate waste shipment activities; and to prevent the illegal shipment of waste.</p> <p>In excess of 2,000 inspections are carried out annually at ports and facilities in Ireland by a dedicated enforcement team. The Administration team ensures that annual exports of 1,650,000 tonnes of waste to Europe and Asia are in compliance with the strict regulatory rules.</p> <p>The NTFSO also works with other agencies such as the EPA, DOEHLG, IMPEL and liaises and collaborates with the Gardai, Customs and Port Authorities, other Competent Authorities, Northern Ireland Environment Agency, and other Local Authorities.</p>
<p>As Regional Co-ordinator for the Eastern-Midlands Waste Management Plan promote and encourage the prevention, re-use and recycling of waste in line with EU and National policy.</p>	<p>The Eastern-Midlands Region (EMR) Waste Management Plan 2015-2021 provides a framework for the prevention and management of waste in a sustainable manner in Dublin City Council and the 11 other Local Authorities in the Region. Dublin City Council, as the Lead Authority for Regional Waste Management Planning will oversee the implementation of the Eastern Midlands Regional Waste Management Plan 2015-2021. The three key targets include the reduction by 1% of total household waste generated per capita, to achieve a 50% recycling rate by 2020 and to reduce the direct disposal of waste to landfill. The implementation of the Plan will ensure that European and National mandatory targets are achieved and in doing so that the health of the communities in the region, its people and the environment are not compromised.</p> <p>The Council is responsible for co-ordinating waste enforcement actions within Eastern Midlands Region, setting priorities and common objectives for waste enforcement, and ensuring consistent enforcement of waste legislation.</p>
<p>Implement the Noise Action Plan 2013-2018 and prepare plan for 2019-2024.</p>	<p>Noise action plan implemented and new plan prepared. Initial work on the review of the Noise Maps 2012 on which the Noise Action Plan is based, commenced in June 2015, with major recalculation and amendments to the maps taking place in 2016 for completion and report to the EU commission by June 2017.</p>
<p>Reduce energy usage in the provision of public lighting</p>	<p>LED replacement program to have replaced 10,000 Lamps by 2019.</p>

Goal 6**To manage and promote the City Library Network, the City Arts Office and the Hugh Lane Art Gallery as hubs of cultural and art collections and learning opportunities**

Objective	Progress
Develop new Dublin City Library at Parnell Square	<p>During 2016 the City Council took ownership of the former Coláiste Mhuire Buildings. These properties will be the location of the New City Library at Parnell Square.</p> <p>Over the course of the year work continued on the development of the detailed brief for the new complex. Consultation during the year has focused on many elements of design requirements with a particular focus on IT and digital requirements and the music facilities planned.</p> <p>A presentation on the proposed New City Library was presented to the Arts and Culture SPC in September 2016</p>
Lead the promotion of Dublin City as a City of Literature	<p>There were 2,563,464 visits to branch libraries during 2016, while online presences attracted almost 3 million visits.</p> <p>2,204,989 items were issued during 2016.</p> <p>The Dublin UNESCO City of Literature Strategic Plan 2016-2018 was launched in 2016, which gives focus to six main themes:</p> <ul style="list-style-type: none">• Identity, Advocacy and Promotion• The A-Z of Writing, Reading and Storytelling• Building Relationships and Networks• Storyhouse project• Leadership Structures and Resources• Research and Evaluation. <p>Dublin City hosted the annual conference of UNESCO Cities of Literature in Dublin in May.</p> <p>The Director of the Dublin UNESCO City of Literature Office was appointed Deputy Representative of the Literature steering group of the UNESCO Creative Cities Network.</p> <p>Dublin participated in 11 projects with other UNESCO Cities of Literature throughout the year.</p> <p>The office worked closely with the Dublin Book Festival, ISLA, Lingo and Bram Stoker Festivals.</p> <p>The International Dublin Literary Award was won by Akil Sharma for his novel Family Life.</p> <p>The City of Literature office delivered a number of programmes and festivals over the course of the year, chief among them being the Dublin One City One Book annual festival in April, which in 2016 became Two Cities One Book, as Belfast was involved as a once-off for the commemoration year and <i>Fallen</i> by Lia Mills was the featured book.</p> <p>Other key events included the Citywide Reading Campaign for Children, which involved branch libraries, public events and The Big Day Out during the St. Patrick's Festival; Words on the Street for European Literature Night; Dublin: A Year in Words poetry project, which will run until mid way through 2017.</p>

<p>Implement the Dublin City Arts plan</p>	<p>The Dublin City Arts Office programmed a number of cultural and artistic festivals in 2016:</p> <ul style="list-style-type: none"> • The Dublin Chinese New Year Festival in February with 32 events. • Musictown Festival - 11,450 people attended events. • The International Literature Festival Dublin - 7673 people attended events. • The Opera in the Open season August 2016 attended by 2500 people. • Culture Night had 330 venues and 450 events. 66,000 people were on Facebook with 28,000 impressions on Twitter. <p>The Dublin City Arts Office also provided:</p> <ul style="list-style-type: none"> • Artists in residence accommodation at: <ul style="list-style-type: none"> ○ 6 and 7 Albert Cottages ○ St. Patrick's Lodge ○ 9 Wooden Buildings • Incubation space for 7 arts organisations • Support and advice for artists and organisations by holding artists clinics • Arts Grants totalling €530,000 • Bursaries totalling €20,000 • Programming with artists and arts organisations costing €280,000 • Supported and progressed the Public Arts Programme through the care and maintenance of Dublin city's public art collection and 3 major commissions in 2016 • 10 Art Exhibitions took place in the LAB Gallery • 9,500 visitors attended the 1916 Commemorations exhibitions • 900 children took part in the Children's Art in Libraries project <p>Dublin Culture Connects was established with 4 projects:</p> <ul style="list-style-type: none"> • The National Neighbourhood • Cultural Audit • Fundraising Fellowship • EU LAB.
<p>Enhance the profile of the Dublin City Art Gallery the Hugh Lane</p>	<p><u>Development of New Strategic Plan</u> Work commenced in 2016 on the development of a new Strategic Plan for the gallery for the period 2017 – 2021.</p> <p><u>Increased visitor numbers</u> The gallery welcomed 193,229 visitors in 2016, an increase of 7.5% over 2015.</p> <p><u>Digital, print and broadcast:</u> The promotion of the gallery through social media and press calls culminated in The Artist as Witness 2016 Centenary Programme being covered by articles in 44 domestic and 10 international publications. Radio and TV coverage was also generated. Total hits for www.hughlane.ie were 129,235 of which 13,000 were from the UK, 7,500 from the US, 2,500 from France, 2,300</p>

	<p>from Italy, 15,000 other.</p> <p><u>Working with local stakeholders</u> Through membership of Culture Dublin 1, we worked with other organisations on Parnell Square to enhance the cultural profile of the area.</p> <p><u>Acquisitions and exhibitions</u></p> <ul style="list-style-type: none"> • 8 exhibitions of artworks of domestic and international origin were delivered. • 55 artworks loaned to 9 galleries, both in Ireland and abroad • 7 new artworks acquired (including a rare self portrait by the Irish artist Frank O'Meara.
<p>Contribute to the Decade of Commemorations programme, including the 1916 Rising, by bringing the City's diverse memory collections to citizens locally and internationally.</p>	<p>One hundred years after the 1916 Rising, Dublin City Council's <i>Dublin Remembers 1916/2016</i> programme provided citizens and visitors to the city with a unique opportunity to engage with the history of the Rising, a pivotal event in Irish history. The <i>Dublin Remembers</i> programme dovetailed with the State's national commemorations programme, directed by the Ireland 2016 office, with its focus on reflection, remembrance and reimagining.</p> <p>A series of public consultation meetings held in the five Dublin City Council areas in early 2015 provided opportunities for all to inform the programme. Designed to engage as wide an audience as possible, <i>Dublin Remembers 1916/2016</i> encompassed many strands some continuing till the end of 2016:</p> <p><u>Public events programme:</u> A programmed series of events in Dublin City Council venues (talks, exhibitions, film, creative activities, Irish language events etc.) The programme contained 135 activities, including 17 exhibitions, 2 festivals, 5 publications. 4,000 people attended library-based events.</p> <p>Public history day on Easter Monday 2016 "RTE Reflecting the Rising" which c. 750,000 attended with Libraries, DFB and Dublin City Council Events participating in this.</p> <p><u>Promotion and marketing:</u> To ensure maximum engagement with the programme various advertising channels were used: city buses, train stations, Adshel poster sites and JCDecaux poster sites.</p> <p><u>Dressing the City:</u> Building banners/fencing banners erected along the route of the Easter Sunday parade ensuring excellent visual impact for a worldwide audience. 441 branded lamp post banners hung throughout the city for Easter 2016 including new sites in outlying areas (Ballymun and Cork Street).</p> <p><u>Citywide community engagement:</u> Over 200 community groups and schools awarded grants totalling c.160, 000 to hold 1916 Rising commemorative events in their local area. Activities ranged from publications to drama, from history open days to public art murals by schoolchildren. Historian Donal Fallon worked with transition year students to research their area in 1916 and publish the research.</p>

Commemorative plaques:

1916 Rising plaques unveiled at garrison sites and other sites around the city.

Access to historical sources:

Primary documents are the heart beat of history and new digitised collections for 2016 included W&R Jacob's biscuit factory archive, photographs and letters from 1916 era and blog articles on the history of the Rising.

Historian-in-residence

Provided mediated access to collections and exhibitions.

Permanent Reminders:

Restoration and re-opening of Richmond Barracks as part of the State's seven permanent reminder capital projects.

The entire programme delivered unprecedented citizen engagement with history in an accessible, free and family-friendly way.

A short film capturing the highlights of the *Dublin Remembers* programme was produced.

Richmond Barracks, which was funded by the Department of Arts, Heritage Regional Rural and Gaeltacht Affairs, was completed in April 2016, and officially opened on May 2nd 2016.

Staff are supported by volunteer tour guides (12) and gave tours to local, national and international visitors. Visitor numbers for the twice daily tours grew steadily and total visitor numbers up to year end 2016 were in excess of 6,500.

Since opening, the Barracks has hosted 7 exhibitions and 6 large events including two Presidential visits. 24 School tours were also hosted.

All **the Dublin Festival of History Tours** at the barracks were fully booked during September.

In excess of 200 visitors came for **Open House** in October.

"The Mess Café" opened in December 2016 and is being operated by a social enterprise on a pilot basis. The operator provides training to those most marginalised in society. Three local trainees have been recruited to date.

Goal 7**To make Dublin a safe place to live, work, visit and enjoy.****Objective**

Collaborate with An Garda Síochána, Health Services Executive, other agencies and the business community in co-ordinating and developing measures to deal with problems on the city streets such as anti social behaviour, drug activity, aggressive begging and noisy busking.

Progress

Homeless services and in particular the Housing First Service, are an integrated part of the street assertive engagement initiative which brings together Dublin City Council, the Dublin Region Homeless Executive, An Garda Síochána, Ana Liffey Drug Project and the HSE. The street assertive engagement initiative involves the use of a case management approach with known vulnerable persons on the streets of the City.

The DRHE Director participates on the High Level Group to address street issues chaired by the Deputy Chief Executive for Housing Community and Emergency Services.

Dublin City Joint Policing Committee

Section 36 of the Garda Síochána Act 2005 provided for the establishment of Joint Policing Committees (JPCs) in each Local Authority as part of the local government structures.

Membership comprises: An Garda Síochána, Dublin City Council Elected Members and Officials, Oireachtas Members, Community /Business Reps.

The JPC met on 6 occasions during 2016.

There are 5 Joint Policing Subcommittees one in each of the 5 Electoral/Operational Areas of Dublin City Council.

The three priority issues for Dublin City under the JPC Strategic Plan (2015-2021) are as follows:

- Drugs Misuse
- Street crime /street issues
- Community Courts

The **South East Area Joint Policing Subcommittee** met on 4 occasions during 2016.

The three priority issues for the South East Area Joint Policing Subcommittee under the Strategic Plan (2015 – 2021) are as follows:

1. Traffic/cycling
2. Burglaries/Theft
3. Prison Service

Presentations/Initiatives/Progress for 2016

- Presentation on the “Probation Service”
- Presentation on “Dublin City Dog Control”
- Presentation on “Domestic Abuse” by Garda National Protective Services Bureau
- Progressed the “Graffiti is a Crime, Think Don’t Tag” awareness campaign

Dublin South Central JPC Subcommittee met on 3 occasions during 2016 and priorities were as set out in Strategic Plan (2015 - 2021):

1. Restorative Justice Practices
2. Anti Social Behaviour Housing Estates
3. Park security/Bye Laws

Regular meetings were held in 2016 to address issues across Cherry Orchard using the Restorative Practices Forum. Youth Service Providers (Familibase) continue to use restorative practice

techniques in engaging with the youth in Cherry Orchard. Seven meetings were held in 2016 of the Parks Health & Safety Sub Committee and items discussed and actions taken: quad bikes & scramblers; Wandering Horses; Alcohol use in parks; Provision of litter bins

Dublin Central JPC Subcommittee met on 6 occasions in 2016 and priorities set out in Strategic Plan (2015 -2021):

1. Reduce anti social behaviour around Halloween
2. Licensing/Off Licences
3. Victim Support

The Halloween Working Group held 3 meetings to plan for a safe & enjoyable Halloween. Ongoing inspection of licensed premises & issues arising dealt with. All victims of crime are contacted by victim support staff & are visited by Small Areas Policing Garda.

The **Dublin North Central JPC Subcommittee** met on 4 occasions in 2016. Priorities were as set out in Strategic Plan (2015 – 2021):-

1. Policing/Crime
2. Business/night – time economy
3. Graffiti/ Dumping

Garda reissued crime prevention leaflet. Report made at July JPC meeting on night- time economy. Three meetings of Darndale Park Renewal Group held addressing anti social behaviour & there are plans to increase park usage.

Dublin North West JPC Subcommittee met on 4 occasions in 2016 and priorities were as set out in Strategic Plan (2015 – 2021):-

1. C.C.T.V in Public Domain
2. Sub Group established to review Youth Services in North West Area
3. Family Mental Health Support group

Work ongoing in relation to review of the policies, standards & processes associated with provision of CCTV across the city and report due to be made to March 2017 JPC subcommittee Youth Services in North West Area - Interim findings were presented to JPC Subcommittee in December 2016 on compilation of demographic data (in association with the North West Partnership)

Review of Mental Health Services in North West Area to identify gaps in service delivery made by Support group & findings were presented to JPC Sub committee in September 2016

Presentations/Initiatives/Progress for 2016

- Comprehensive Security planning for City Centre for St. Patricks Day and the Easter 1916 Commemorations
- Commissioned a number of reports addressing street issues of concern.
- “Think Don’t Tag” graffiti initiative
- Review of Halloween 2016

The 2015 Annual Report summarising all JPC activities for that year was presented to the City Council in 2016.

	<p><u>Dublin City Centre Business Forum (DCCBF)</u></p> <p>In 2016 there were 7 meetings of the DCCBF. Membership comprises: Chair Michael McCarthy, An Garda Síochána, Dublin City Council, Licensed Vintners Association, Dublin Town, Temple Bar Company, Restaurants Association of Ireland, Dublin Chamber of Commerce, Irish Hotels Federation</p> <p><u>Progress in 2016</u></p> <ul style="list-style-type: none"> • Two-week Alcohol Awareness Campaign run in March 2016 (in advance of Easter 2016/St. Patrick's Day celebrations) • Commissioned a study into on-street begging. • Submission to Minister on proposed introduction of Supervised Injection Facility (response received January 2017) <p><u>High level Group on Street Issues</u> This group held 8 meetings in 2016 <u>Membership:</u> An Garda Síochána, Dublin City Council, Health Service Executive, Dublin Region Homeless Executive. Representative of Ana Liffey Drug Project attends to provide updates when requested.</p> <p><u>Progress 2016</u></p> <ul style="list-style-type: none"> • Assertive Case Management Team (ACMT) report launched by Minister for Communities & the National Drugs Strategy, Catherine Byrne, in November 2016 • Additional Public Order Patrols established in Summer 2016, operating in city centre hotspot areas Thursday-Saturday night inclusive • Sharps Bins pilot scheme was extended to other locations in 2016.
<p>To further refine and develop our partnership arrangements with statutory and voluntary agencies and group in supporting safe communities and targeting vulnerable sectors including disadvantaged households, the elderly and others</p>	<p>Achieved via Joint Policing Committee and the Dublin City Centre Business Forum structures (see progress as outlined above).</p> <p>Safety Week takes place in each of the 5 areas.</p>
<p>To provide advice and guidance to enhance the safety of communities.</p>	<p>This is addressed under JPC through the subcommittees via local Safety Fora.</p>
<p>To implement relevant Fire Safety legislation in new and existing buildings to improve fire safety and fire safety management practices.</p>	<p>In 2016 fire blankets & Emergency Fire Evacuation Plans have been delivered to the majority of Dublin City Council tenants.</p> <p>In 2016 Dublin Fire Brigade</p> <ul style="list-style-type: none"> • processed 1,259 Fire Safety Certificates and 1,383 Licence applications and carried out 1524 inspections of premises on a risk based system to assess compliance under the relevant regulations i.e. nursing homes, hotels, schools, pubs, restaurants.

	<ul style="list-style-type: none"> • Held Community Fire Safety talks • communicated Fire Safety messages across social media platforms
To coordinate and facilitate Major Emergency Management preparedness and response particularly in relation to disaster planning and adverse weather events.	<ul style="list-style-type: none"> • Crisis Management Steering and Working Group in place to plan for Major Emergency management and evacuation • Major Emergency Response Contact List – updated and complete • Crisis Management arrangements – in place • Flood plan working draft in place and oil pollution plan in place
To support Civil Defence in the development and utilisation of volunteers in supporting communities in emergencies.	<ul style="list-style-type: none"> • Crisis Management Steering Group in place to provide support to Civil Defence in supporting communities in emergencies • Major Emergency Response Contact List – updated and complete • Crisis Management arrangements – in place

The Place for Business

Dublin is our capital city – an engine and a hub for economic development. Our ambition is to retain and grow infrastructure, develop activities and utilise technologies to the maximum to ensure that our city is at the forefront of business and economic prosperity.

Goal 1	
To develop the competitive advantage of Dublin as a capital city within a City Region through integrated planning and collaboration within the Greater Dublin Area.	
Objective	Progress
Ensure the co-ordination of strategic infrastructure in the city region to provide for future social, physical and economic growth	<p>The Dublin City Development Plan contains policies and objectives to ensure the co-ordination for strategic infrastructure for the sustainable growth of the city including Luas cross-city, new DART lines and Eastern Access Road, all in accordance with the National Transport Authority (NTA) transport strategy for GDA up to 2035.</p> <p>The Dublin City Local Economic and Community Plan (LECP) 2016 – 2021 and Action Plan 2016 was finalised in Q 1 2016. The plan recognises the need to put in place the infrastructure that positions Dublin as a safe, environmentally sustainable, vibrant, diverse and attractive place to live, work, visit and invest in with thirty six actions progressed in 2016 to achieve this objective.</p> <p>The economic impact of four key projects planned for the city was discussed by the members of the Economic Development and Enterprise SPC, with senior personnel from the Docklands Authority, St James Hospital, the Grangegorman Development Agency and the Digital Hub.</p> <p>Engagement with the Department of Communications, Energy and Natural Resources, facilitated the discussion of the broadband requirements for Dublin and the need to further improve broadband connectivity across the city.</p> <p>The role of Dublin Airport and Port in the City Region is recognised in the Socio Economic Profile of the LECP, and the capturing of key data of passenger numbers and tonnage metrics through the Airport and the Port saw the growth in both indicators throughout 2016.</p>

<p>Update and implement the Economic Development Action Plan for the City Region, incorporating as necessary a network of economic clusters</p>	<p>The Economic Action Plan is largely being provided through LECP (Local Economic Community Plan) and the Regional Spatial and Economic Plan.</p> <p>The Economic Working Group contributed to the delivery of the ninety Economic Actions contained in the LECP Action Plan 2016</p> <p>The Strategic Policy Committees worked to address the goals, objectives and actions in the LECP that came under their remit.</p> <p>A consultation process to identify Economic Actions for 2017 was carried out in Q4 2016. As part of this work the Dublin Economic Monitor and the Dublin.ie website were promoted, and a greater understanding of shared objectives and goals of key organisations and their alignment with the city's economic objectives was established. A number of collaborative projects were identified and will be included in the 2017 LECP Action Plan</p>
<p>Develop an effective alliance across the city regions' business, local government, state agencies and third level sectors to raise Dublin's International profile and brand, through Dublinked and other networks</p>	<p>Dublinked and other networks in the region are being developed.</p> <p>Improve Dublin's Liveability rating internationally by implementation of the Dublin City Public Realm Strategy</p> <p>The International Relations Unit continued to work with existing alliances and networks across the city such as Innovate Dublin, Digital Dublin, Creative Ireland and Fáilte Ireland to raise Dublin's international profile. Nine international business conferences were supported financially and others received soft support in the form of advice and referrals. The Unit also worked closely with the third level institutions in 2016 particularly with Trinity College and DCU.</p> <p>The Dublin.ie website launched in February 2016 has acted as a branding website promoting Dublin as a place to live, work and learn in, with a What's On section showcasing a myriad of events available across the Dublin region. The site built its content and its social media profile and established collaborations with other agencies in 2016. The unique offering of Dublin.ie was recognised by the prestigious Web Awards who nominated the site as winner of the best government/local government category.</p> <p>The LEO continued to support the work of the Office of the Dublin Start Up Commissioner in delivering a range of unique projects profiling and promoting Dublin as a compelling place for start up and scaling tech companies, to establish and grow, while attracting investment to allow them to realise their high potential growth.</p> <p>Actions were progressed under the Dublin Region Action Plan for Jobs and the four Dublin LEO's and Enterprise Units developed a Dublin Region Enterprise Strategy.</p> <p>Foreign Direct Investment (FDI) – Benchmarking Dublin</p> <p>The LEO contributed to a European Survey on FDI, resulting in very positive rankings for Dublin city and region. Dublin city ranked in the top 10 Major Cities in four areas and the Dublin Region also made the top 10 listing under four headings. An article was published in the FDI supplement of the Financial Times and articles were published in the Irish Independent and the Herald focussing on FDI in Dublin.</p>

<p>Assist the new Regional Assembly with the preparation of a new Regional Spatial and Economic Plan</p>	<p>Meetings have taken place with officials from the Regional Authority/Assembly in this regard.</p> <p>A new Regional Spatial and Economic Strategy for the Eastern and Midland Regional Assembly will be developed to replace the existing Regional Planning Guidelines.</p> <p>The process of preparing and adopting the Strategy has not commenced and the official commencement of this process is by ministerial direction. It is expected that this process will commence after or in tandem with the preparation and adoption of the National Planning Framework, which will be the successor document to the National Spatial Strategy and will be performed by the Department of Environment, Community and Local Government. The Regional Assembly will inform Dublin City Council's Head of Economic Development and Enterprise of the process and timelines of preparing and adopting the Regional Spatial and Economic Strategies, when this information is available.</p>
<p>Co-operate with adjoining Local Authorities to mitigate against climate change, in a co-ordinated manner, with particular regard to energy, settlement patterns, transport, waste management, and green corridors</p>	<p>Liaison continues with adjacent Local Authorities on a number of fronts.</p>

<p><u>Goal 2</u> <i>To develop Dublin's economic and enterprise potential in order to provide livelihoods to sustain a growing population.</i></p>	
<p>Objective</p>	<p>Progress</p>
<p>Prepare a new Local Economic and Community Plan, which will help drive the socio-economic recovery of the City</p>	<p>The Dublin City Local Economic and Community Plan 2016 – 2021 which included a socio economic profile was completed in 2016.</p>
<p>Facilitate the expansion of the retail sector to ensure the City Centre remains the primary retail centre of the region, and to support the development of tourism</p>	<p>Public Realm improvements to Grafton Street and environs have progressed. Retail is extending to College Green (complemented by proposed plaza) and Nassau Street. Dublin project is being progressed.</p> <p>Redevelopment of Dublin City Markets is progressing with procurement of design and build of the Car Park and Multi Use Games Area (M.U.G.A.) adjacent and in house design detail development for the Market building proper with expertise elements to be procured which have also commenced</p> <p>Through the development management process, every support is given to the creation and delivery of additional retail floor space within the city centre, in particular in or close to the two major shopping streets of Grafton and Henry Street, reflected in several planning permissions granted over the past year.</p>

	<p>A retail development programme was run for a number of businesses operating in the North Inner City.</p> <p>A Café and Restaurant Working group and a Tourism Working group were established by the Economic and Enterprise SPC.</p>
Identify emerging growth areas and produce further Local Area Plans to bring forward the social and economic growth of the city.	Growth areas identified in Poolbeg West, environs of St. James' Hospital and Cherry Orchard, for which LAPs/SDRAs are proposed.
Produce an updated suite of economic and enterprise development policies in the new City Development Plan 2016-2022	<p>The City Development Plan 2016 to 2022 contains a chapter on the city economy and enterprise.</p> <p>A new suite of economic policies are indicated in the plan, including recognition of cruise expansion, health sector and third level education as drivers of the city economy.</p>
Ensure the successful development of the key Growth Areas in the City through the implementation of the Development Plan, the Local Area Plans (LAPs), the Docklands Strategic Development Zone (SDZ) and the Grangegorman SDZ	<p>18 Strategic Development and Regeneration Areas (SDRAs), 7 LAPs, 1 SDZ and 31 Local Improvement Plans (LEIPs) have been identified in the plan, which cumulatively when implemented will have a transformative effect on the quality of the capital city.</p> <p>Through the development management process, planning permission was granted for major facilities / blocks at Grangegorman (the Central Quad and the Eastern Quad), and for significant mixed use developments in Dublin Docklands including key sites at Bolands Mills, Sir John Rogerson's Quay and North Wall Quay.</p> <p>The Docklands Strategic Development Zone and the Grangegorman Development Agency updated the members of the Economic and Enterprise SPC on progress on these key infrastructural projects during 2016.</p>

Goal 3

To provide for the safe, sustainable and efficient movement of people, and manage the efficient movement of goods and transport in the city, in a sustainable manner.

Objective	Progress
Ensure transportation planning is adequately resourced to represent Dublin's best interests in forming a central input into local and national development plans	The National Transport Authority (NTA) 2035 strategy as well as City centre study forms a basis for projects in the city until 2019.
Ensure national and local road safety initiatives are implemented to maintain Dublin as one of the safest cities in Europe for pedestrians	Road safety group set up, stakeholders involved and all fatal accidents are jointly assessed by DCC and An Garda Síochána. Speed limit reduction to 30Kph will be monitored to ensure effectiveness.

<p>Place the pedestrian at the highest level of priority in transportation planning followed by cycling, public transport, goods and other vehicles</p>	<p>All designs follow this level of priority. Dublin City Centre Public Realm Master Plan and the City Centre Transportation Plan re affirm the order of priority for movement and outline a number of recommendations and projects which will most benefit the pedestrian and cyclist movement in the city core, making Dublin a pedestrian friendly city. The Masterplan introduces the Dublin pedestrian space calculator linking pedestrian space allocation to user footfall for the first time. They further promote the importance of space for lingering and seating in the city to ensure accessibility for all</p>
<p>Optimise our investment in Intelligent Transport Systems (ITS) to ensure traffic movement is optimised.</p>	<p>Investment in SCATS and new controller. 2016 brought in first VC6 controller and put Controller live and connected to SCATS.</p>
<p>Implement the traffic management plan recommendations in the strategic study for Dublin City.</p>	<p>In 2016 a senior engineer in charge of a city centre projects team was appointed , assigned staff to team and team began work on College Green and the North and South Quays bus lanes projects.</p>
<p>Ensure transportation planning follows the Design Manual for Urban Streets and Roads and is in line with the Government Policy 'Smarter Travel – A Sustainable Transport Future'</p>	<p>DMURS is now standard</p>
<p>Provide the most efficient parking service to citizens and users of Dublin's city and neighbourhood roads and streets</p>	<p>An additional 37,166 motorists signed up to the Councils Cashless Parking payment service, Parking Tag, in 2016 bringing the total membership to 145,676 motorists with over 3.8 million cashless transactions in 2016. 46,700 customers availed of the retail parking payment option in 2016 with over 100,000 customers using the once off payment facility, charging to mobile or debit/credit card. 12,041 residents parking permits were issued in 2016 with over 255,000 visitors parking permits issued. Over 24 million parking events took place in Dublin City in 2016. 56,172 (0.2%) of all parking events resulted in enforcement action with 42% of all enforcements for traffic related offences. Under 5% of enforcements were appealed with only 17% of those, or 455, receiving a full refund. This represents under 0.002% of all parking events in 2016. The procurement process for replacement of old parking meter stock was completed in 2015 and there were a total of 300 new state of the art machines rolled out by the end of 2016</p>
<p>Implement the Dublin City recommendations from the Greater Dublin Cycle network</p>	<p>During 2016 the following was achieved:</p> <ul style="list-style-type: none"> • Liffey cycle route continued to work up options for consideration. • Fairview to City centre prepared part VIII documents and designs. • Dodder Greenway continued design work on the interface section with the Flood defences. • S to S route construction work continued on scheme

	with a view to opening it in 2017.
Pursue appropriate Smart City projects with leading international I.T. companies	<p>Engaged in Smart cities H2020 projects Vavel, Flow and Iscape, Interreg project BE GOOD. Use Small Business Innovation Research (SBIR) for public transportation information project.</p> <p>Industry collaborations include strategic partnerships with IBM (mobility), Intel (environmental monitoring), Kingspan, ARUP/MITSUI (smart lighting) and Vodafone.</p> <p>Dublin City Council was the first local authority in Ireland to deliver a Small Business Innovation Research (SBIR) project supported by Enterprise Ireland designed to source low cost innovative solutions to key city challenges. The first project focused on finding new solutions to help scale up cycling in Dublin with a fund of €150,000. Five companies completed the first phase of the programme in 2016 developing solutions such as low cost theft trackers, smart cycle lights and a smart bell. There is an additional funding of €25,000 for four companies for Phase 2 which will commence in 2017. DCC established a multi-year collaboration with SFI (Science Foundation Ireland) & CONNECT – a national research centre for future connectivity (based in Trinity College Dublin) to experiment with innovative new ways to deploy large scale sensor networks in cities with an initial focus on flood monitoring. DCC in collaboration with Intel & ZooDigital won an Accenture Digital Innovation of the year award for the development of an interactive flood monitoring platform. <u>Smart Dublin:</u> The City Council supported the roll out of regional ‘Smart Dublin’ initiative; a partnership of all 4 Dublin Local Authorities which was launched in March 2016. www.smartdublin.ie Smart Dublin was shortlisted for Global Smart City innovator of the year 2016 by TM Forum. Smart Dublin was shortlisted for Chambers Ireland local government excellence awards as the Best Local Authority joint initiative, 2016.</p>
Ensure local safety issues are addressed through the efficient use of the TAG (Traffic Advisory Group) system.	<p>TAG process to be refined and the use of TAMS to be standardised for all queries.</p> <p>There were 1,860 requests received in 2016 for consideration under the TAG process. 897 decisions (445 recommendations and 423 non-recommendations) were issued by the Area Engineers. 829 new statutory measures were implemented during 2016. The TAG process is under continuous examination with a view to introducing further improvements and efficiencies.</p>

GLOSSARY OF TERMS

ACMT	Assertive Case Management Team
AHB's	Approved Housing Bodies
BER	Building Energy Rating
CRM	Customer Relationship Management
DART	Dublin Area Rapid Transit
DBBP	Dublin Bay Biosphere Partnership
DCC	Dublin City Council
DCCBF	Dublin City Centre Business Forum
DCU	Dublin City University
DEIS	Delivering Equality of Opportunity in Schools
DFB	Dublin Fire Brigade
DHPCLG	Department of Housing, Planning, Community and Local Government
DMURS	Design Manual for Urban Streets and Roads
DNA	Dublin Northside Attraction
DRHE	Dublin Regional Homeless Executive
EMR	Eastern-Midlands Region
ESOL	English for Speakers of Other Languages
EU	European Union
F.A.I.	Football Association of Ireland
FDI	Foreign Direct Investment
GDA	Greater Dublin Area
GHS	Group Housing Scheme
HAP	Housing Assistance Payment
HSE	Health Service Executive
JPC's	Joint Policing Committees
LAMA	Local Authorities Members Association
LAP	Local Area Plan
LCC	Luas Cross City
LCDC	Local Community Development Committee
LCI	Living City Initiative
LECP	City Local Economic and Community Plan 2016 – 2021
LEIP	Local Environmental Improvement Plans
LEO	Local Enterprise Office
MARP	Mortgage Resolution Process
MUGA	Multi Use Games Area
NGO's	Non-governmental organization
NQSF	National Quality Standards Framework
NTA	National Transport Authority
NTFSO	National Transfrontier Shipment Office
NTMA	National Treasury Management Agency
PASS	Pathway Accommodation and Support System
PPN	Public Participation Network
RTE	Raidió Teilifís Éireann
SBIR	Small Business Innovation Research
SCATS	Sydney Co-ordinated Adaptive Traffic System -Dublin City Council's traffic management system
SDRA	Strategic Development and Regeneration Area
SDZ	Strategic Development Zone
SICAP	Social Inclusion and Community Activation Programme
SJH	St. James's Hospital
SPC	Strategic Policy Committee
SUDS	Sustainable Urban Drainage Systems

GLOSSARY OF TERMS

TAG	Traffic Advisory Group
TAMS	Transportation Asset Management System
UCD	University College Dublin
UNESCO	United Nations Educational, Scientific and Cultural Organization
VC 6	an enhanced version of the software controlling traffic signals
WRWC	Women's Rugby World Cup